



## Horse Ball Instructions and Care

Thank you for purchasing the Horses Just Wanna Have Fun™ Horse Ball. Carefully follow these instructions to ensure lasting satisfaction with our product. You and your horse will enjoy playing with the ball.



### What size ball should I order for my horse?

We recommend the 25" ball for miniatures and ponies as it may be too small for larger horses during free play and can become damaged or cause damage if they land on it. The 40" ball can be used with any size horse.

### How do I assemble my new ball?

Spread the bladder out on the floor or table. The bladder will be easier to manage if you let it warm up in the sun to soften up.





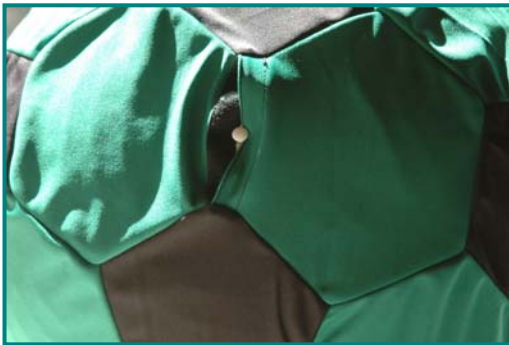
Roll up the bladder into a tube using care to keep the inflation hole at the top or bottom of the tube.



Insert the tube into the fabric cover so the inflation hole is at the top. If it gets stuck on the fabric cover, use a little cornstarch or baby powder to help it slide. After you have it inserted, allow it to unroll, using care to keep the inflation hole at the top so you can fill it.



We recommend using a foot pump to inflate the ball. Because the balls are big, there is a point during the inflation process that they get “stuck” and want to push back on you. If you allow them to rest and stretch, it will be easy to continue inflating them. If you use an air compressor, fill the ball until it gets tight, then let it rest for 2 minutes. Continue this process until it is full.



You will have to adjust the fabric during the inflation process to ensure that the inflation hole is centered below the velcro closure.

The bladder should be full and the fabric cover should be smooth, but not tight. If you cannot secure the velcro closure, you have overinflated the ball. Once the ball is full, insert the plug and secure the velcro cover.



Underinflation of the ball can enable the horse to damage the cover and bladder by biting. Properly inflated balls should not be able to be grabbed by the horse's teeth. These are horse training balls, not dog balls. Most dogs have sharp teeth and can puncture the bladder. Do not allow your dog to play with these balls. If your bladder has a manufacturing defect, it will be detected during the first few days after inflating it. Make sure that you inflate your ball as soon as it arrives.

Slowly introduce your horse to the ball. Some horses instantly love to play, others are more shy. The best way to teach your horse about the ball is to let her push it away from her. We don't recommend that you throw the ball at your horse right away, let her learn to move it so she gains confidence.

Please contact us if you have any questions, problems or suggestions about our products.



#### My cover is dirty, how do I wash it?

You can spot wash the cover while the bladder is inflated. To thoroughly clean the cover, remove the air from the bladder AND remove the bladder from the cover. The cover can be washed in your washing machine using laundry detergent. Do not use bleach. Do not machine DRY. Allow the cover to air dry and repeat the procedure above for inserting the bladder and inflating it.

#### How long can I expect the ball to last?

The bladder (if left inflated) can last up to 2 years. The cover will last up to 2 years as well providing there are no rips or tears in it due to excessive wear.

#### How do I store my ball?

Leave it inflated and keep it in a warm garage or basement. If you can't store it inflated, lay the bladder out flat and store at room temperature. Prolonged exposure to cold or heat will weaken the bladder.

#### How long is the warranty good for and what does it cover?

The bladder comes with a 90 day warranty against manufacturing defects only. Proper inflation over that period of time will cause any defects to surface. We will guarantee and replace all defective bladders within 90 days of purchase. Contact us for the return procedure.

#### What if I decide I don't want the ball and I haven't used it?

We will accept returns if the ball has not been inflated. Contact us for the return procedure. You will pay the postage and a 15% re-stocking fee.

#### What do I do if the bladder gets a hole in it?

Because the bladder is made of PVC, there are no adhesives that can be used to repair them that are available to the general public. We can order you a replacement bladder.

I think the cover for my bladder is too big, did I get the wrong size?

The bladder is the right size for your cover. It will become tight before it is completely full. Keep filling it until it fills up the cover. Trust us!

What kinds of things should I keep away from the ball?

The balls are tough, but not invincible. Keep them away from sharp objects that could puncture the bladder. Always store the ball when not in use and never store it at extreme temperatures. If you use the ball during cold or hot weather, store it out of the elements when you are finished.



Feel free to e-mail us if you have any questions that are not addressed here.